


excellencein service

Business Success

At excellencein service, we provide tailor-made training courses and specialized English classes. The content of our courses and classes are designed for those within the hotel, restaurant and retail sectors, with an emphasis on tourism. The training and teaching programs are developed specifically for customer facing employees, managers and business owners, suitable for new or highly experienced staff and cater for every level of English.

ARE YOUR EMPLOYEES LOSING YOU MONEY?

Everyday, your employees have the opportunity to generate more profit from existing customers and win new customers. Our mission is to give you the tools to make this happen.

Our training courses cover a wide range of customer service topics such as building relationships, dealing with difficult customers, sales skills, being a professional...

Our English classes focus on the grammar and vocabulary needed to provide the best possible customer experience, enabling your staff to generate more profits.

"The course was good and will help me a lot in the future." MISS YA PINA
COURSE PARTICIPANT | FOOD & BEVERAGE

We know that people learn best when training is interactive and engaging. Our tailor-made courses and specialized language classes create a supportive environment where learning is fun and mistakes are opportunities for improvement. All of our programmes are activity orientated making the skills we teach easy to remember.

BENEFITS TO YOUR BUSINESS INCLUDE:

- ✓ Increased profits
- ✓ Enhanced reputation
- ✓ Repeat business, customer loyalty,
- ✓ New business development
- ✓ Improved service to high value international customers
- ✓ Improved staff motivation & retention

OUR PROGRAMS INCLUDE

- ✓ Employee evaluation
- ✓ Taylor made products & services
- ✓ Course attendee materials
- ✓ Classes / seminars / workshops
- ✓ Employee rewards & recognition
- ✓ Certificate ceremony
- ✓ Feedback & talent spotting



"Your training offers a fun and interesting program. I can only praise and recommend it highly!" MR GERALD ORSET
MANAGER | SEAVIEW RESTAURANT



"Thank you for the excellent training you delivered to our staff." - MR CHENY CHANTHY
GENERAL MANAGER | GOLDEN SEA HOTEL & CASINO

SPECIAL OFFERS

TAILOR-MADE
TRAINING COURSES
FROM* - \$10 - 35 PP



SPECIALIZED
ENGLISH CLASSES
FROM* - \$12.5 PH
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* Subject to terms and conditions - contact us today for more information...

We offer support and upon request training & language courses in French, German or Khmer. Find out more & contact us!

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